

SOLICITATION DADA10-00-R-0013
QUESTION AND ANSWERS #3
(PREPROPOSAL CONFERENCE)

1. Will a map of Camp Bullis be made available that identifies each building which must be maintained? Also, will a map identifying the areas at Camp Bullis that must be mowed and weed-wacked be available?

ANSWER: DEFERRED TO A-76 OPS CENTER FOR RESPONSE

A facilities list is being prepared for display in the solicitation.

No maps for the requested specifics are available.

2. Will the Government-furnished contracts identified in Section C-2 of the PRD (Tech Exhibit 2) be continued after the award of this contract or will the contracts be allowed to lapse? Additionally, will the subject contracts be available for review?

ANSWER: The services represented by the Government-furnished contracts in the PRD Sections will continue as Government-furnished services throughout the life of the BOS contract. The Government-furnished contract number and contractor may change; however, the service will continue to be Government-provided.

3. In Section C-1, Table E-3, there is a listing of Government-leased computer equipment that will be furnished to the Service Provider. Will the Government continue to maintain these leasing arrangements or will this become the responsibility of the Service Provider?

ANSWER:

The answer is the same as answer to 2 above.

4. Section C-1, C-2.4.6, Technical Exhibit 6. C-2.3.3.2.2 estimated workload is 201 specification packages. Is there a standard size for a specification package, number of pages? Do the 201 packages equate to 201 pages or 2,000?

ANSWER: DEFERRED TO A-76 OPS CENTER FOR RESPONSE *The size will vary depending upon the complexity of the package.*

5. Section C-1, C-2.4.6, Technical Exhibit 6. C-2.3.4.2.2 refers to approximately 62,000 items (equipment) IM/IT VI picked up or received. For the sake of estimating workload it makes a difference whether an item is picked up or received? What number or percentage of these items is picked up? C-2.3.4.2.4 refers to 6,635 IM/IT items picked up from FSH customers.

ANSWER: DEFERRED TO A-76 OPS CENTER FOR RESPONSE *Picked up: 28,966;
Received : 33,034*

6. Section C-1, C-2.4.6, Technical Exhibit 6. C-2.3.6.3.3 refers to 191,328 as the number of internet/intranet pages requiring update as required. What's the number of pages requiring update on a daily basis, average of typical?

ANSWER: DEFERRED TO A-76 OPS CENTER FOR RESPONSE — *Detailed specifics are contained in paragraph.*

7. Section C-1, C-2.4.6, Technical Exhibit 6. C-2.3.6.2.6--Detection, troubleshooting, and resolving degraded or failed server system hardware and software problems. Workload estimate of 24 "Major" and 180 "Minor" problems. Please define "Major" and "Minor" according to man-hours required to correct the problem.

ANSWER: DEFERRED TO A-76 OPS CENTER FOR RESPONSE

"Major Outage" is defined as the loss of any server based critical service (i.e. email, domain controller, or print services), for more than 1 hour, since these would affect hundreds of users simultaneously.

"Minor Outage" is defined as all other server related outages, which have limited or non-critical impacts.

8. Page c-1-21, C-1.4.18.1, CDRL A020--Transition period plan and milestones--Within 15 calendar days prior to contract transition start date, the service provider shall provide and updated TPP and milestones. Should this be considered pre-contract costs? Or will the contract award date for the transition period be prior to the start date?

ANSWER: The language in C-1.4.18.1 will be changed in a forthcoming Amendment to read--"Within 15 calendar days after contract transition start date..."

9. C-19-21, Table 6-2, Annual travel--PRD C-19.3.1--Travel. Even if travel is restricted to the JTR, the number of trips could affect the cost and the work count is not sufficient to make an estimate--need to make this level or a Government provided estimate.

ANSWER: DEFERRED TO A-76 OPS CENTER FOR RESPONSE *The Government travel requirements are clearly stated.* Tables 6-2 have been revised and the estimate for yearly travel is included in the Notice to Offeror's in Section B

10. The manpower chart is too detailed, e.g., (1) Why do you need the chart for every sub-sub paragraph? (2) Why do you need man-hours for every 1/2 hour?

ANSWER: The manpower chart example has been revised to capture the manpower information for each service by annual man-hours and job category in a forthcoming Amendment to the solicitation.

11. The Information Management/Information Technology PRD requires a lot of support for VIS. VIS is no loner in the Fort Sam BOS contract. Should some of the VIS support in this PRD be removed from this contract and put into the VIS contract? Is any of the VIS support in this contract duplicated in the VIS contract?

ANSWER: DEFERRED TO A-76 OPS CENTER FOR RESPONSE

Watch for the forthcoming amendment to the solicitation..

12. What database is being used for the Service Center in the Information Management/Information Technology PRD?

ANSWER: DEFERRED TO A-76 OPS CENTER FOR RESPONSE. *Need the question clarified.*

13. Is the MEO required to provide a 3,000 page technical proposal?

ANSWER: The Government approach to this issue has been modified in a Amendment 03 to the solicitation.

14. Please provide the number of positions in the study for each of the PRDs. How many personnel are in the study at Camp Bullis?

ANSWER: DEFERRED TO A-76 OPS CENTER FOR RESPONSE The 02/99 TDA has been included as ATCH 12 of the solicitation and is available on the Web site. There are no personnel under study at Bullis, only the functions/work are under review.

15. We would like a discussion on the 3,000-page requirement.

ANSWER: The Government approach to addressing the concerns of industry regarding the page limitations in the solicitation will be established in Amendment 03.